

22 June 2010

Mr. Mohamed Patel

Dear Mohamed,

Public Administration International: 'Putting People First'

Thank you very much for your lively and informative contribution on 10 June. The session was much appreciated by the delegates, several of whom referred positively to it in their action plans when flagging up new schemes to improve complaint-handling in their own countries.

As always it was a pleasure to work with you and I look forward to doing so again on future programmes.

With kind regards,

Yours sincerely,

best wishes


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Programme Director

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